## **Cherish II**Convertible Car Seat

# instruction MANUAL



IMPORTANT: KEEP THIS BOOKLET IN THE PLACE PROVIDED ON THE CHILD RESTRAINT.

ILLUSTRATIONS AND DESIGNS MAY VARY.



## quick start guide









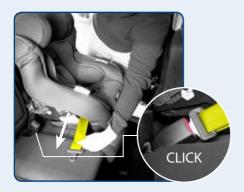




## quick start guide











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#### before you start:

Thank you for purchasing this child seat. This product is suitable for newborns to children approximately 4 years old. We welcome you as a valued customer, and trust that your child will enjoy many years of comfort and safety.

No child restraint can guarantee absolute protection from a crash. However proper use of this restraint may reduce the risk of injury or death!

#### need assistance?

Call our Customer Service Team: 1300 809 526 Monday to Friday (8:30am - 5:00pm AEST) or send an email: customerservice@dorel.com.au



### before you start

Please read and follow all of the instructions outlined in this manual for maximum protection.

If you have any questions regarding the installation or use of this child restraint in Australia or New Zealand, please contact our customer service numbers provided. An alternative option is to also contact any registered child fitting station authorised by your local transport authority.

No child restraint can guarantee absolute protection from a crash. However proper use of this restraint may reduce the risk of injury or death.

## **WARNINGS**

- To be used only in a rearward-facing position until the infant's shoulders reach the lower shoulder height marker (approximately 12 months of age).
   Then to be used in a forward-facing position until the child's shoulders reach the upper shoulder height marker (approximately 4 years of age).
- · Continue to use this child restraint until the child reaches this limit.
- Do not use forward facing until child's shoulders are above the lower shoulder height marker.
- Infants are at risk of serious injury if they face forward too early.
- Children are at risk of serious injury if they move to booster seats too early.
- Children who have outgrown this restraint are safest in a larger child restraint with an in-built harness or a booster seat until their shoulders reach the upper shoulder height marker of the restraint.

#### **GENERAL**

- · Use the restraint exactly as shown in the instructions.
- Supervision of children is needed because they may be able to undo the buckles.
- · DO NOT LEAVE CHILDREN UNATTENDED IN THE CAR.
- · Do not alter or modify this restraint.
- Repairs must only be done by the manufacturers or agent.
- Do not allow the restraint to come into contact with polishes, oils, bleach and other chemicals.
- Destroy the restraint if it has been in a severe crash, even if no damage is visible

## **WARNINGS**

- DO NOT USE THIS RESTRAINT WITHOUT THE COVER.
- To ensure infant's back is evenly supported, do not put more than one nappy on the baby and make sure the nappy is not thickly folded at the back.
- DO NOT USE A REAR- FACING CHILD RESTRAINT WHERE AN AIRBAG IS FITTED IN FRONT OF THE SEATING POSITION.
- · Fit the restraint firmly to the car seat.
- · Fit the harness firmly to the child.
- A loose restraint or harness is dangerous.
- Do not harness an infant wrapped in a blanket or swaddled. Any blanket or wrap must only be placed over the harness and infant.
- Seatbelt extenders are not recommended to be used if the seatbelt is not long enough to secure the child restraint. If seatbelts are too short then advice should be sought from a child restraint fitter and their recommendation be considered before using a seatbelt extender.
- Always secure the loose end of the top tether strap. Do not use the child restraint where this strap may fall into a split in the seat back or off the side of the seat.
- Always secure the loose end of the top tether strap to prevent it hanging out of the car or being accessible by the child.
- · ALWAYS ATTACH HOOK AND REMOVE SLACK.
- THIS RESTRAINT IS NOT SUITABLE FOR USE WHERE THE TOP TETHER STRAP MAY FALL INTO A SPLIT IN THE SEAT BACK OR OFF THE SIDE OF THE SEAT.
- THIS RESTRAINT MUST BE ATTACHED TO A CHILD RESTRAINT UPPER ANCHORAGE POINT IN THE CAR. REFER TO CAR OWNER'S HANDBOOK FOR LOCATION OF UPPER ANCHORAGE POINTS. REFER TO A CHILD RESTRAINT FITTING STATION IF NO UPPER ANCHORAGE POINTS ARE IN THE MOTOR CAR.
- Always check the measurements between the front of the seat back of the rear seat and all front seats in the car in which the child restraint is intended to be used, to ensure that the space is sufficient.
- Care and attention be given to ventilation and shading of the occupant.
- TO BE USED WITH A LAP-SASH/LAP-ONLY SEATBELT IN THE FRONT / BACK OF MOST CARS WITH FORWARD FACING SEATS.

## **! WARNINGS**

- The use of child restraints in the front seat may be restricted for children of specific ages by local legislation. Please check with your local legislation regarding any restriction for child restraint. If a car has two or more rows of seats, children under four must not travel in the front seat. If all seats, other than the front seats, are being used by children under seven years, children aged between four and six years (inclusive) may travel in the front seat, provided they use an approved child restraint or booster seat.
- This child restraint is not approved for use with any connectors that connect to the car's ISOFIX low anchorages.
- Use of aftermarket accessories (i.e. items not provided in the box with the child restraint), can reduce the safety provided by child restraint and may cause injury or death. For approved aftermarket accessories please refer to page 11.
- Please contact Dorel Australia Customer Service with any questions or concerns.

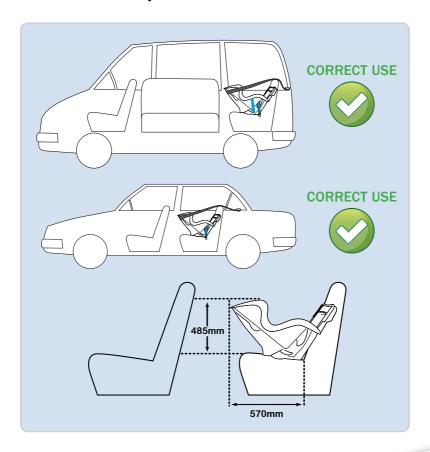
#### rearward-facing position

#### CORRECT REARWARD-FACING VEHICLE POSITION

Some seating positions in your vehicle may **NOT** be safe for this safety seat. Some vehicles do not have any seating positions that can be used safely with the seat. If you are not sure where to place the infant seat in your vehicle, consult your vehicle's owner's handbook.

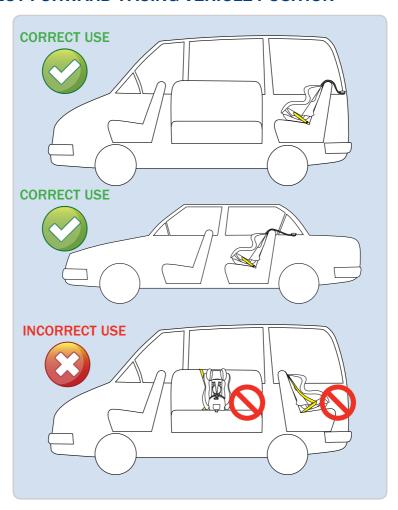
#### **Vehicle Seat Location Requirements**

Children are safer when properly restrained in rear vehicle seating positions. Whenever possible, secure the infant seat in the centre position of the seat directly behind the front seats.



### forward-facing position

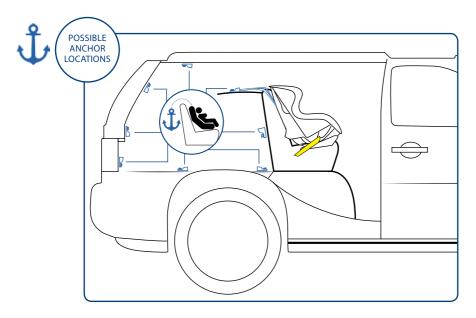
#### CORRECT FORWARD-FACING VEHICLE POSITION



## **MARNING**

• IMPROPER PLACEMENT OF THE SAFETY SEAT INCREASES THE RISK OF SERIOUS INJURY OR DEATH.

#### anchor locations



- The anchor point can be found in different locations in different cars.
   The illustration above shows possible locations of anchor points.
   Sometimes it is on the parcel shelf in sedans, and on the floor area in station wagons, vans and hatchbacks. Make sure that you do not confuse the luggage hook in the back of a station wagon with anchor points. Refer to your owner's manual.
- An extension strap may be needed for vehicles without a fixed parcel shelf. Extension straps and extra fittings are available from various stores.

Extension straps 300mm ref no. 014398	Extension straps 600mm ref no. 014399
Anchor bolt kit ref no. 014400	Locking clip ref no. 014401

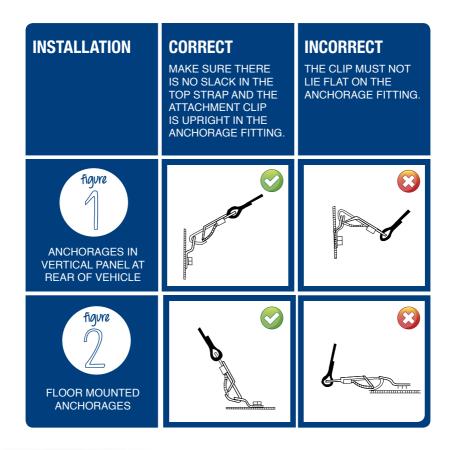
 Use of aftermarket accessories (i.e. items not provided in the box with the child restraint), can reduce the safety provided by the child restraint and may cause injury or death. Child restraints must be used correctly to provide proper protection for your child. The anchorage system on child restraint must be used in the correct way.

#### **CORRECT**

Make sure there is no slack in the top strap and the attachment clip is upright in the anchorage fitting.

#### **INCORRECT**

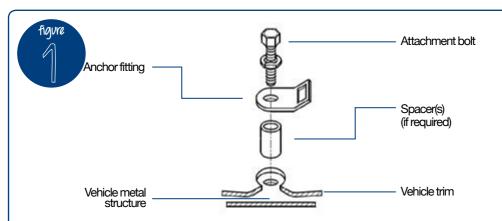
The clip must not lie flat on the anchorage fitting.



#### anchor fitting installation (cont)



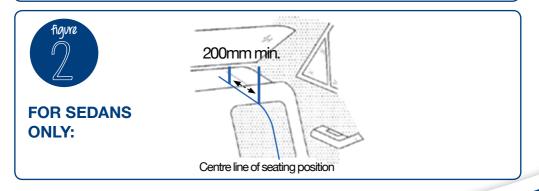
## FOR CARS FITTED WITH A CHILD RESTRAINT UPPER ANCHORAGE POINT



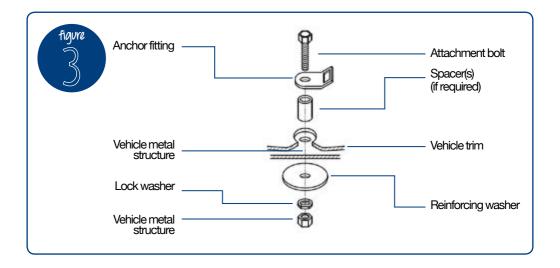
Locate the upper anchorage point behind the rear seating position (consult the car owner's handbook for the location of the upper anchorage point).

Remove the thread plug from the parcel shelf/floor/roof and install the attachment bolt as shown in **Figure 1.** 

CAUTION: DO NOT OVERTIGHTEN THE ATTACHMENT BOLT. OVERTIGHTENING MAY FRACTURE OR BREAK BOLT. MAXIMUM TORQUE IS 20 Nm.



#### anchor fitting installation (cont)



## FOR CARS NOT FITTED WITH A CHILD RESTRAINT UPPER ANCHORAGE POINT

#### For sedans only

Drill a 9mm diameter hole in the parcel shelf on the centre-line of the seating position as shown in **Figure 2.** Install the anchor bolt as shown in **Figure 3.** It is recommended that this installation be carried out by a child restraint fitting station or licenced motor mechanic.

#### For vehicles other than sedans

In Australia, consult your nearest child restraint fitting station or traffic authority for vehicle inspection to find the best, correct position for the placement of the upper anchorage point, and for the correct attachment bolt length and use of spacers. In New Zealand, consult the agent for the vehicle.

#### anchor fitting installation (cont)

## **!** WARNINGS

- CHILD RESTRAINTS MUST NOT BE ATTACHED TO UNSOUND METAL OR TO WOOD OR SYNTHETIC STRUCTURES. WHEN DRILLING THE 9mm HOLE DO NOT DRILL THROUGH FUEL LINES, FUEL TANKS, ELECTRICAL WIRING, OR RADIO SPEAKERS. WEBBING STRAPS MUST BE PROTECTED FROM SHARP CORNERS AND EDGES.
- THE ANCHOR FITTING MUST BE USED ONLY AS DESCRIBED ABOVE. IT MUST NOT BE HOOKED ONTO ANY OTHER OBJECT.

#### angle adjustment

Position seat ensuring that the angle is no greater than 40° from horizontal plane.



### **! WARNINGS**

- DO NOT install convertible child restraints excessively reclined, ensure the angle is no greater than 40°.
- DO NOT adjust harness or tether strap hardware such that it sits
  - too close to the occupant.
- Ensure that correct seatbelt path is used and that the restraint is installed in the correct direction for rearward facing application (Refer to page 29).
- DO NOT wrap baby in a blanket or swaddled as infant can be ejected and killed in an accident.
- Ensure the harness fits the baby firmly.
- Ensure that any blanket or other covering may only be placed over the harness after the harness is adjusted firmly.
- The infant's legs and arms are not to be bounded or wrapped together.

### components list

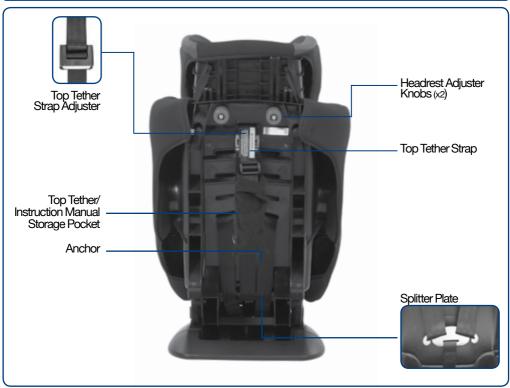
#### convertible car seat





#### components list (cont)

#### convertible car seat





#### shoulder heights



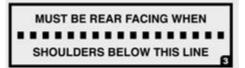
#### **MARKER A: OLDER CHILD**



## UPPER SHOULDER HEIGHT MARKER

For toddler use up to approx 4 years old or when the child's shoulders reach the shoulder height marker at which point you must move to the next car seat.

#### **MARKER B: YOUNG TODDLER**



#### LOWER SHOULDER HEIGHT MARKER

For newborn use up to approx 6 months old or when the child's shoulders reach the shoulder height marker at which point you must turn the seat forward-facing.

## **WARNINGS**

- Continue to use this child restraint until the child reaches this limit.
- Do not use forward facing until child's shoulders are above the lower shoulder height marker.
- Infants are at risk of serious injury if they face forward too early.
- Children are at risk of serious injury if they move to booster seats too early.
- Children who have outgrown this restraint are safest in a larger child restraint with an in-built harness or a booster seat until their shoulders reach the upper shoulder height marker of the restraint.
- The child restraint is unsuitable for the occupant when the shoulders are below the lower marker or above the upper marker. The child needs to be moved into the next form of child restraint (booster seat) when they reach the top shoulder height marker.

#### NOTE:

 If the baby's neck muscles are unable to support their head, then the child should remain rear facing. YOU <u>MUST</u> MAKE THESE ADJUSTMENTS WITH YOUR CHILD BEFORE YOU INSTALL THE CHILD RESTRAINT IN THE VEHICLE. PLEASE ADJUST HARNESS ACCORDING TO THE INFANT'S SHOULDER HEIGHT PRIOR TO INSTALLATION.



#### **CORRECTLY USING THE HARNESS STRAPS**

- Lift the harness release lever at the front of seat.
- 2 Pull both the shoulder straps to loosen.
- Press red button to release buckle assembly for ease of child fitment. Pull harness straps over sides of infant seat.

  Place child in seat.
- Fasten buckle assembly (see page 30).Listen for "click!".
- Pull adjuster strap to tighten.

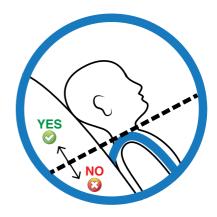
IMPORTANT: ALWAYS ENSURE THAT THE HARNESS ADJUSTER IS FREE FROM ANY OBSTRUCTIONS TO AVOID HARNESS STRAPS LOOSENING.



#### **REARWARD-FACING**

(newborn to approximately 6 months)

The shoulder straps must be in the slots which are nearest to the child's shoulders, but not lower than the child's shoulders.

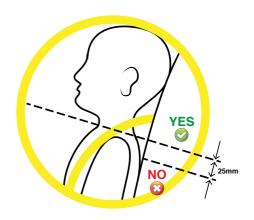




#### **FORWARD-FACING**

(6 months to 4 years)

The shoulder straps must be in the slots which are nearest to the child's shoulders, but not more than 25 mm below the child's shoulders.



#### adjusting harness height

#### convertible car seat

- Follow steps on the page 21 to loosen harness.
- 2. Undo the straps from the splitter plate located on the back of the child restraint.
- 3. Pull the harness straps through to the front of the seat.
- 4. Re-thread the shoulder straps through the desired slots.
- 5. Reconnect the straps to the splitter plate.



## NOTE: ENSURE THE HARNESS HEIGHTS ARE OF EQUAL LENGTH





## **WARNINGS**

- Always adjust the height of the shoulder straps as the child grows.
- Failure to fasten and tighten the harness system correctly can result in serious injury or death.

The headrest is adjustable to various heights. To adjust the headrest, the seat is fitted with two **BLUE** headrest height adjuster knobs.



- 1. Turn the knobs anti-clockwise to loosen and adjust headrest to the desired position to suit child.
- 2. Hold in place and turn clockwise to tighten. Ensure that it is locked into position by gently pushing down on it.

#### **IMPORTANT:**

ENSURE HEADREST IS STRAIGHT BEFORE TIGHTENING. IF CHILD'S SHOULDERS TOUCH THE HEADREST SIDE WINGS, RAISE THE HEADREST TO THE NEXT HEADREST POSITION.

## **WARNINGS**

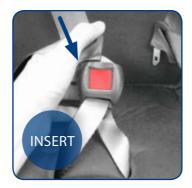
- Always adjust the height of the shoulder straps as the child grows.
- Failure to fasten and tighten the harness system correctly can result in serious injury or death.

#### fasten buckle assembly

installation



**Release:** Press the red button to release the buckle.

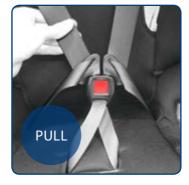


Insert one buckle tongue as shown in image. You will NOT hear a click.



Insert the second buckle tongue as shown.

Now listen for a "click!".



Remember to always pull up on the harness straps to ensure buckle is locked tightly.



DO NOT LEAVE CHILDREN UNATTENDED IN THE CAR.

#### configuring seat positions

#### **REARWARD-FACING MODE:**



## REARWARD-FACING POSITION:

- 1. Place seat in layback position.
- 2. Swing recline bar away from seat.
- 3. Swing stabilising bar up into upright position.



## FORWARD-FACING OPTION:

- 1. Place seat in upright position.
- 2. Swing recline bar away from seat.
- Position stabilising bar below seat.



## FORWARD-FACING UPRIGHT POSITION:

- 1. Place seat in upright position.
- 2. Swing recline bar in towards the seat.
- 3. Position stabilising bar below seat.

#### adjusting top tether strap

convertible car seat



#### TO LOOSEN:

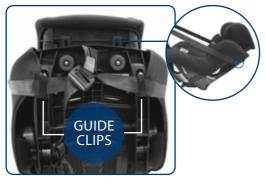
Press on the adjuster button with thumb and pull strap back through top tether strap adjuster to loosen top tether strap.



#### TO TIGHTEN:

Adjust top tether strap and remove slack.

Pull loose end of strap to tighten. Store excess webbing in bag attached.



#### FOR REARWARD-FACING USE:

Loosen top tether strap to full length, and ensure the strap is threaded through the guide clips.

Tighten strap when top tether is attached to your vehicle's anchorage point.

NOTE: STORE THE EXCESS WEBBING IN THE POCKET PROVIDED.

## **!∖ WARNINGS**

- **CAUTION: CHILDREN CAN BE INJURED OR RESTRAINTS** AND TOP TETHER STRAP DAMAGED BY UNSECURED CARGO IN A COLLISION. SECURE OR REMOVE HAZARDOUS CARGO BEFORE USING THIS CHILD RESTRAINT.
- Always secure the loose end of the top tether strap to prevent it hanging out of the car or being accessible by the child.
- When not in use, fold hanging tether strap and place in storage pocket provided.

#### rearward-facing installation

#### convertible car seat



- 1. Position seat in layback position, with recline bar to rear of seat (see **page 26**).
- 2. Swing stabilising bar into position.
- 3. Loosen full length of the top tether strap, ensuring it is long enough to reach top tether anchor point.



 Place restraint facing rearwards on back seat of vehicle, in line with a top tether strap anchorage point.



5. Thread the vehicle seat belt through the **BLUE** belt path at the bottom of the restraint.

#### rearward-facing installation (cont) convertible car seat



Pull the buckle through to the other side. Fasten the buckle, ensuring you hear a "click!".



7. Press the child restraint firmly down into the vehicle seat and remove belt slack.

8. Attach the top tether strap to the anchorage point. Adjust until all the slack is removed.

Ensure base of seat is not lifted.



rearward-facing installation (cont) convertible car seat

NOTE: THERE IS AN OPTION TO INSTALL SEAT USING A LOCKING CLIP. PLEASE SEE INSTRUCTIONS PROVIDED WITH LOCKING CLIP FOR INSTALLATION.

## **WARNING**

DO NOT LEAVE CHILDREN UNATTENDED IN THE CAR.

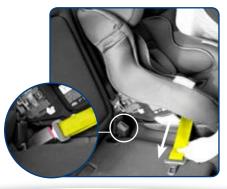
## NOTE: BEFORE YOU START INSTALLATION, ADJUST THE SHOULDER STRAPS TO FIT YOUR CHILD. REFER TO PAGES 21-23.



 Set seat to the desired forwardfacing position, with stabilising bar below seat. (see page 26).



Place restraint on back seat of vehicle in line with a top tether strap anchorage point.

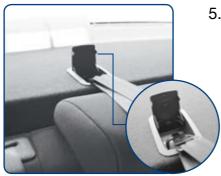


3. Thread the vehicle seatbelt through the front of the seat through the YELLOW forward-facing belt path at the front of the restraint, through to the other side, and fasten to the vehicle buckle. Listen for a "click!".

#### forward-facing installation (cont) convertible car seat



4. Place one hand on seat and firmly press the child restraint down into the vehicle and pull on seatbelt to remove slack.



5. Attach the top tether strap to the anchorage point. Adjust until all the slack is removed.

NOTE: THERE IS AN OPTION TO INSTALL SEAT USING A LOCKING CLIP. PLEASE SEE INSTRUCTIONS PROVIDED WITH LOCKING CLIP FOR INSTALLATION.

#### NOTE: BEFORE YOU START INSTALLATION, ADJUST THE SHOULDER STRAPS TO FIT YOUR CHILD, REFER TO **PAGES 21-23.**



 Set seat to the desired forwardfacing position, with stabilising bar below seat. (see page 26).

**BELT PATH OPTION 2** 



2. Place restraint on back seat of vehicle in line with a top tether strap anchorage point.

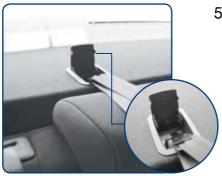


3. Thread the vehicle seatbelt through the back of the seat through the **YELLOW** forwardfacing belt path at the front of the restraint, through to the other side, and fasten to the vehicle buckle.

Listen for a "click!".



4. Place one hand on seat and firmly press the child restraint down into the vehicle and pull on seatbelt to remove slack.



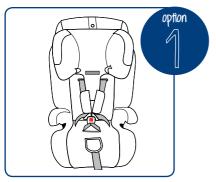
5. Attach the top tether strap to the anchorage point.

Adjust until all the slack is removed.

NOTE: THERE IS AN OPTION TO INSTALL SEAT USING A LOCKING CLIP. PLEASE SEE INSTRUCTIONS PROVIDED WITH LOCKING CLIP FOR INSTALLATION.

#### the next step

#### convertible car seat







## HARNESSED FORWARD-FACING CAR SEAT

To be used only in a forward-facing position by a child whose shoulders are above the lower shoulder height marker (approximately 6 months of age) until the child's shoulders reach the upper shoulder height marker (approximately 8 years of age).

#### **BOOSTER SEAT**

To be used with a lap-sash seatbelt by a child whose shoulders are above the lower shoulder height marker (approximately 4 years of age) until the child's shoulders reach the upper shoulder height marker (approximately 6 to 8 years of age). Can also be used with child harness that is approved for use with this booster seat.

#### LARGER BOOSTER SEAT

To be used with a lap-sash seatbelt by a child whose shoulders are above the lower shoulder height marker (approximately 4 years of age) until the child's shoulders reach the upper shoulder height marker (approximately 8 to 10 years of age). Can also be used with child harness that is approved for use with this booster seat.

for more information, visit:

www.motherschoice.com.au

#### convertible car seat

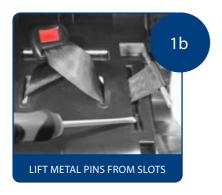
#### care and maintenance

Your child car seat is equipped with a buckle designed to give your child maximum protection during proper use (Figure 1a). When working properly, your buckle should always fasten with an audible "click!".

If sticky liquids (such as baby food, fruit juice, etc.) get into the buckle it may become sluggish and you will not hear a "click!". Please follow the cleaning instructions on the next page.



Follow the manufacturer's instructions at all times. Before removal, ensure you have carefully noted the way which the various parts are attached to the seat so as to facilitate reassembly.



#### **REMOVING BUCKLE:**

- 1. Remove the seat cover to gain access to the buckle.
- Using a flat object (such as a flat-head screw-driver, not included) gently lift one end of the Metal Pin to loosen (Figure 1b). Repeat for both sides.

#### removing buckle



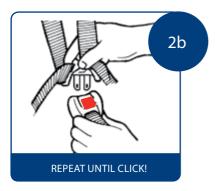
 Slide metal pin out of buckle strap (Figure 1c), and place aside for safekeeping. Repeat for both sides.



4. Release crotch buckle for cleaning (Figure 1d).

#### cleaning buckle





#### **CLEANING BUCKLE:**

- Place the buckle unit under running water (40 degrees Celsius), (Figure 2a). Let the water flow through the mouth of the buckle for one minute.
- Simultaneously latch and unlatch the tongues into the buckle several times until a strong audible click is heard (Figure 2b).
- If you still cannot hear a strong audible click after latching the buckle several times. Repeat steps above.
- DO NOT oil any part of the buckle.
- Allow buckle to completely dry before fitting.

#### refitting buckle



- Refit crotch buckle ensuring RED button is facing out (Figure 2c).
- Thread the buckle straps as shown with arrows in Figure 2d.
- Insert the 2 metal pins back into the webbing loops and push into the slots (Figure 2e).
- Pull up on each side of the crotch straps firmly to snap the metal rods firmly into place.





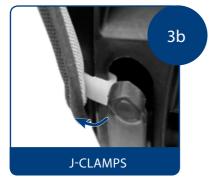
IF THE BUCKLE
DOES NOT RETURN
TO ORIGINAL
WORKING ORDER,
CONTACT DOREL
AUSTRALIA
CUSTOMER
SERVICE ON:
1300 809 526

IF YOU ARE A
NEW ZEALAND
CUSTOMER,
PLEASE CONTACT
IGC DOREL
NEW ZEALAND
CUSTOMER
SERVICE ON:
0800 628 000

#### removing trim

- Seat trim may be removed for cleaning. Don't forget to remove the instruction manual from storage pocket.
- Machine washable on lukewarm setting delicate cycle.
- Tumble dry 10-15 minutes on low heat.
- Do not dry clean.
- All other surfaces should be cleaned with a mild soap and water.
- Never clean with bleach or spirit-type cleaners.
- Do not use the restraint without the cover.
- Check the webbing for fraying.





#### TO REMOVE SEAT TRIM:

- 1. Loosen the harness (see page 21).
- 2. Turn sear around and undo harness straps from the splitter plate (figure 3a).
- 3. Pull the harness straps through to the front of the seat.
- 4. Undo the buckle and remove the seat trim.
- 5. Remove the two J-clamps from the top of the trim (figure 3b).

#### TO FIT SEAT TRIM:

- 1. Pull the seat trim on the seat.
- 2. Feed the shoulder straps through the harness slots and attach to the splitter plate.
- 3. Attach the plastic J-clamps to the top of the seat.

NOTE: ENSURE HARNESS IS NOT TWISTED TAKE EXTRA CARE TO BE SURE THE HARNESS IS REINSTALLED CORRECTLY AND THE SHOULDER STRAPS ARE OF EQUAL HEIGHT THROUGH BOTH THE TRIM AND THE HARNESS SLOTS OF THE SEAT.

#### removing accessories







#### TO REMOVE HEADREST TRIM

Lift headrest into the highest position to reveal the elastic straps. Remove elastics from the rear of the headrest and pull the headrest trim off. Always remove air bags before washing (if fitted).

#### TO FIT HEADREST TRIM

Fit headrest trim to seat by refitting it over the headrest and securing elastic straps at the rear of the headrest.

## TO REMOVE BELT MATES & INFANT INSERT

Undo the harness straps from the splitter plate and pull the harness straps free from the car seat. Remove belt mates and/or infant insert.

#### TO FIT BELT MATES & INFANT INSERT

Fit belt mates to harness straps by feeding the straps through the belt mates, then thread the straps through the harness slots (and infant insert, if fitted) and attach to the splitter plate.

## **WARNING**

#### **VERY IMPORTANT:**

Only replace the cover with a manufacturer's supplied replacement cover with identical shoulder height markers or a replacement cover meeting AS/NZS 8005.

convertible car seat

#### warranty

Dorel Australia Pty Ltd warrants your new product to be free from defects in materials and workmanship for 6 years on the seat & 2 years on the trim, from the date of purchase, provided that the product is used in accordance with accompanying recommendations or instructions where provided. The benefit of this warranty is in addition to your rights under the Australian consumer law and to other rights and remedies of the consumer under a law in relation to the goods or services to which the warranty relates.

Dorel Australia Pty Ltd will provide you with your choice of a refund, repair or exchange (where possible) for this product if it becomes defective within the warranty period. Dorel Australia Pty Ltd will bear the reasonable expense of claiming the warranty. This warranty will no longer apply where the defect is a result of alteration, accident, misuse, abuse or neglect.

Please retain your receipt as proof of purchase and contact our Customer Service Team on ph: 1300 809 526 or alternatively, via our website at **www.dorel.com.au** for any difficulties with your product. Warranty claims and claims for expense incurred in returning this product can be addressed to our Customer Service Team at 655-685 Somerville Road, West Sunshine, Vic, 3020.

For New Zealand please contact Customer Service Centre, 14 Sir William Avenue, East Tamaki, Auckland, 2013. Auckland: (09) 274 1040 NZ wide: 0800 628 000 (toll free). Hours: 8:00am - 4:00pm, Monday to Friday.

Our goods come with guarantees that cannot be excluded under the Australian consumer law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does

not amount to a major failure.

IMPORTANT: KEEP THIS INSTRUCTION MANUAL IN THE POCKET PROVIDED AT THE REAR OF THE SEAT.





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#### **DOREL AUSTRALIA PTY LTD**

655-685 Somerville Road Sunshine West Victoria 3020 Hours: 8:30 am - 5:00 pm Mon-Fri

Email: customerservice@dorel.com.au

Phone: 1300 809 526

#### **IGC DOREL NEW ZEALAND LTD**

14 Sir William Avenue East Tamaki Auckland 2013 Hours: 8:00 am - 5:00 pm Mon-Fri

Email: customerservice@igc.co.nz Phone: 0800 628 000 (toll free)



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